

Enterprise IP Solutions

OfficeServ Link

Samsung OfficeServ Link is the core of the OfficeServ Suite of Computer Telephony Integration (CTI) Applications which offer exciting new dimensions in managing communications and information. OfficeServ Link is a software gateway which mediates between OfficeServ CTI applications and a Samsung key system, working behind the scenes to allow your business to take full advantage of the link between two previously separate systems, your telephone system and your PC, utilizing the full power of both, and delivering substantial benefits in enhanced customer service and personal productivity.

Whether it's the "one click" convenience of dialing directly from databases, or having records automatically "screen pop" on incoming calls, OfficeServ Link in combination with the OfficeServ Suite of CTI Applications provides solutions for your business.

Included with OfficeServ Link is OfficeServ EasySet. EasySet gives you the ability to take control of your communications system and utilize the full breadth of functions and features more effectively by allowing administrators and users the ability to change basic settings on a Samsung iDCS or ITP keyset directly from a user friendly browser interface.

At the heart of the Samsung OfficeServ Suite of CTI Applications, OfficeServ Link and EasySet empower your business to take advantage of today's complex business environment - an ongoing protection of your investment in a Samsung iDCS communications system.



SAMSUNG

OfficeServ Link & EasySet

EasySet is a browser-based application that empowers each user to manage their own phone extension setup for features like Call Forwarding, Speed Dial and Messaging. By facilitating this process through their PC, users will not only learn more about the capabilities of the phone system, but will also improve the way it works for them, enhancing company efficiency and staff productivity.



OFFICESERV EASYSET FEATURES

- ▶ Station Lock
- ▶ Change Password
- ▶ Call Forward
- ▶ Station Name
- ▶ Call Logging
- ▶ Button Programming
- ▶ Speed Dial
- ▶ Date Display
- ▶ Alarm Reminder
- ▶ Programmed Message
- ▶ Send Message
- ▶ Set Answer Mode
- ▶ Change Volume Levels

OFFICESERV EASYSET BENEFITS

- ▶ Keyset Specific Layout
- ▶ Per-System Licensing
- ▶ Flexible Installation Options with Microsoft® IIS
- ▶ Web Browser Based Access (Microsoft® Internet Explorer)

Microsoft® Outlook, Microsoft® Internet Explorer, and Microsoft® Access are trademarks and trade names of Microsoft Corporation. All other product names are trademarks of their respective owners.

*OfficeServ Link is required for all OfficeServ CTI Applications connected to the Samsung iDCS Portfolio of Products.

Features subject to change without notice.

SAMSUNG DIGITall
everyone's invited™

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